

Asiana News



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[NYC] OZ News 20-009

January 5, 2022

Special Offer for New Ticket Purchase (11th Amendment)

Asiana will waive the change fee for newly purchased tickets until ~~December 31, 2021~~ → **March 31, 2022** to give more flexibility for our customers.

1. Applicable Routes and Tickets

- 1) All OZ International Routes
- 2) OZ international revenue ticket including codeshare flights (988 ticket stock)

2. Effective Dates

- 1) **Departure Date: on/after March 10, 2020**
- 2) **Ticketing Date: March 10, 2020 ~ ~~December 31, 2021~~ → March 31, 2022**

3. Applicable Options

- 1) **Reissue fee waiver: Reissue fee waived for voluntary schedule change (~~waived up to 2 times~~ → **waived one time only beginning April 1, 2021**)**
 - **Difference in fare and tax will be collected** depending on date and route change
 - **New outbound departure date and reissuing date must be within the validity of the original ticket.**
- 2) **Refund fee waiver: Limited to Ticketing Date March 10, 2020 ~ June 30, 2020**

Refund does not apply to non-refundable tickets per GDS

📄 **Duplicated application not permitted / only one option permitted**

4. Applicable Ticket Conditions

- 1) If the ticket includes an OAL flight, the long haul marketing segment must be an OZ flight
 - Please check beforehand if the ticket includes an OAL itinerary, as this waiver may not apply to the ticket

5. Details

- All fare rules excluding the reissue and refund penalty waiver follows the fare rules of original ticket as listed on the GDS

6. Waiver AUTH: OKLHR1GM (0 = Number Zero)

7. Remark

- Please input the waiver auth in the waiver code box (tour code box) correctly to avoid DMs.
- **ADM will be issued for tickets that do not meet the conditions**