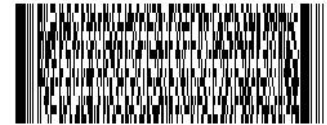




e-Ticket Itinerary & Receipt



0941 / 01MAY2020

Passenger Name	Ticket Number	Booking Reference
THAVARAVEJ/CHAILAI MS (KE71372493****)	1802331175894	47999988 (P6L5G9)

Itinerary

From	To	Flight
IAD Washington(Dulles) 01OCT2020(THU) 13:25 (Local Time) Terminal No : -	ICN Seoul/Incheon(Incheon) 02OCT2020(FRI) 16:50 (Local Time) Terminal No : 2	KE 094 Operated by KE

Class : X (Economy)

Fare Basis : XLSKY

Aircraft Type : Boeing 777-300ER

Status : OK (Confirmed)

Baggage : 2 Pieces

Flight Duration : 14H 25M

Seat number : 53J

Validity : -06JAN2021

SKYPASS Miles : 0

From	To	Flight
ICN Seoul/Incheon(Incheon) 02OCT2020(FRI) 18:50 (Local Time) Terminal No : 2	CNX Chiang Mai(Chiang Mai) 02OCT2020(FRI) 22:10 (Local Time) Terminal No : -	KE 667 Operated by KE

Korean Air operates in [Terminal 2](#) of Incheon Airport

Class : X (Economy)

Fare Basis : XLSKY

Aircraft Type : Airbus A330-300

Status : OK (Confirmed)

Baggage : 2 Pieces

Flight Duration : 05H 20M

Seat number : 61H

Validity : -06JAN2021

SKYPASS Miles : 0

- Schedules, aircraft type and cabin class (service class) maybe changed without prior notice. In addition, your pre-assigned seat may be changed due to the change in aircraft or for other related reasons, so please be sure to reconfirm the aircraft type and the seat number during check-in.
- For discounted or free tickets, mileage may not be provided or mileage accrual may be different depending on the booking class.

Ticket Fare Information

Fare Calculation 01OCT20WAS KE X/SEL KE CNX0.00NUC0.00END ROE1.000000

Fare Amount	USD 0.00 (Paid Amount USD 0.00)	Ticket Issue Date	01MAY2020
Equivalent Fare Amount	-	Ticket Issue Place	20394076
Taxes	USD 0.00	Form of Payment	NONIRU
Carrier Imposed Fees	USD 0.00	Companion Ticket No.	--
Service Fees	-	Original Ticket Number	1802330381128 KUL07JAN2020394076
Total Amount	USD 0 (USD 0.00)	Exchanged Ticket Number	1802330829921/12/E

* Taxes Paid USD 5.60AY 8.19BP 1.08E7 0.31G8

- The BP Tax includes International PSC(Incheon/Gimpo Airport KRW 17,000, other airports KRW 12,000), Departure Tax(KRW 10,000) and Global Disease Eradication Fund(KRW 1,000).

* Carrier Imposed Fees Paid USD 1.80YQ 59.60YR

* Service Fees Paid USD 25.00OD

Baggage Information

Korean Air Carry-on Baggage Allowance

Seating Class	Pieces	Total Weight	Size (width + depth +heights)
Prestige	2	18kg/40lb	Dimensions with Total sum of less than 115cm(45in)
Economy	1 + One Additional carry-on item(*)	10kg/22lb (*)	

- Additional carry-on item : Laptop, briefcase, handbag, etc. of small personal belongs
- Code share partners may have different policies of carry-on baggage according to Operating Carriers.

Ticket Restriction

Ticket's Validity	<ul style="list-style-type: none"> Washington - Seoul/Incheon : 06 January 2021 Seoul/Incheon - Chiang Mai : 06 January 2021
Endorsement to other airlines	<ul style="list-style-type: none"> Korean Air segments cannot be endorsed to other airlines.
Rebooking	<ul style="list-style-type: none"> Changes are permitted within ticket validity date. For any change made on an outbound flight, it will need reissue the tickets.
Reissue	<ul style="list-style-type: none"> ✧ In case of a change in seasonality, class or route, additional miles will be deducted or refunded. ✧ There will be a charge of KRW30,000 for international award tickets. (Based on the request date for a change) And the ticket will be reissued after charges (including fuel surcharges and tax) on the date of change have been recalculated.
Mileage	<ul style="list-style-type: none"> ✧ A no-show penalty may apply. ✧ Both credit mileage and upgrade with mileage are not permitted. ✧ Mileage upgrade is prohibited on certain segments of itineraries. Please confirm with your ticketing agent. ✧ High Seasonality may apply.
No-show Penalty	<ul style="list-style-type: none"> ✧ A no-show penalty will be imposed for no-show passengers who either do not cancel their reservation prior to the scheduled time of departure or passengers who do not board their flight after check-in has been completed. (Reissue and refund charges may apply separately based on our regulation.) ▪ Amount by Region [Long Haul - America /Europe /Middle East /Oceania /Africa] : USD 120 [Medium Haul - Southeast Asia /Southwest Asia /Tashkent] : USD 70 [Short Haul - Korea /Japan /China /Hong Kong /Taipei /Ulaanbaatar /Vladivostok /Irkutsk] : USD 50 ▪ Routes include transfers at Incheon, as well as destinations to and from Korea. ▪ No-Show Penalty will be applied differently based on country of departure. ▪ The below mileage shall be deducted as no-show penalty for the refund of award tickets. (Long haul: 12,000 miles, Medium haul: 7,000 miles, Short haul: 5,000 miles)
Refund	<ul style="list-style-type: none"> ▪ Refund service charge will be collected for bonus award tickets. ▪ Beginning January 21, 2019, if you request full refund on an unused ticket, refund penalty will be applied differently depending on the time you request the refund. (Based on the request date for a refund) [Before Ticket Expiration] 91 days prior to the date of receipt of the refund - Free of charge, Within 90 days - 3,000 miles [After Ticket Expiration] 10,000 miles ▪ If you request partial refund on a used ticket, refund fees for bonus award tickets will be charged Before Ticket Expiration 3,000miles, After Ticket Expiration 10,000miles ▪ Refund should be requested by a registered holder of a ticket (a legal guardian for a minor). For the information of necessary documents for 3rd party's request on refund, please check with the Korean Air Service Center, the Korean Air office, or the travel agency where the ticket was purchased. ✧ Round-the-World Bouns, Skyteam and partner airlines award tickets are nonrefundable once travel has commenced on an Award Ticket. ✧ Unused taxes can be refunded on request unless otherwise restricted by applicable tax regulations. ✧ Homepage purchased tickets are refundable on My trips page.

Q&A

Payment method change?

The payment method for a flight ticket cannot be changed after purchase.

Skyteam and partner airlines award ticket?

Skyteam and partner airlines award tickets can be changed, but additional miles will be collected if applicable. Extension of validity is not permitted. (1 year from the date of issuance)

Round-the-world Bonus?

Partial changes in itinerary for Round-the-World Bouns is eligible after using first coupon, however please contact Korean Air service center and re-issuance of your ticket is required.

▪ Other Restriction

There may be other restriction to this ticket. For further explanation regarding ticket related issues, please check with your ticket issuing agent or Korean Air



Notice

- Please review the attached 'Legal Notice' section.
- Please note that you are required to keep a printed copy of this itinerary & receipt with you throughout your journey, as it is required for check-in and immigration purposes. The name on the passport must match the name of the passenger shown.
- This Itinerary & Receipt is document provided for the sole purpose of confirming the details of information held in the e-Ticket. Any and all alterations, falsifications and/or fabrications of the Itinerary & Receipt can be subject to punishment under the applicable laws and the responsibility of all costs incurred by and damages to Korean Air and affected third parties.
- Carriage and other services provided by the carrier are subject to conditions of carriage, which are hereby incorporated by reference. These conditions may be obtained from the issuing carrier.



Check-In

- **Check-in closing time at most airports is 40 minutes (1 hour in case of departing from North/ and South America, Europe, Middle East, Africa and India) prior to the scheduled departure time.** Therefore, it is recommended for passengers to arrive at the airport at least 2 hours before their departure.
- If you reserve a seat in advance, then please be sure to check in one and a half hours prior to the scheduled departure time (1 hour for passengers flying on First and Prestige Class). You will not be guaranteed a reserved seat if you check in within the one and a half hours period (1 hour for First and Prestige Class).
- The Aviation Security Act of Republic of Korea requires that we check passenger's passport and boarding pass at the boarding gate.
- Passengers are responsible for their travel documents (passport, visa or other entry permits) required for entering countries of final destination or transit. Passengers might be refused to check-in if their travel document are not prepared, and Korean Air will not be liable for any expenses incurred under the Passenger's Conditions of Carriage.



Codeshare Flight

- The fare may differ when purchased through the operating carrier.
- Baggage provision of the operating carrier may apply in accordance with the applicable standards.
- Codeshare Flight check-in must be done at terminal and check-in counter of the operating carrier. Please note that the closing time for check in may vary according to the regulations of the operating carrier, so please check with the carrier for details.

- In Case of KE marketing flight operated by DELTA departing from Brazil, You must be at the gate at least 45minutes before your scheduled departure time for international travel.
- All services provided on codeshare flights depend on the agreement made between both carriers but basically follow the rules of the operating carrier. Some operating carriers may not provide services such as complimentary advance seat request, paid seats preferred, bassinet, mileage upgrade, special meals, skypass benefit and web/mobile/kiosk check-in.
- According to the rules of the operating carrier, passengers under the age of 15 without an adult guardian may be restricted from boarding the flight. Please be sure to check with the airline service center.

Not Allowed to Bring / Restricted

- The carriage of hazardous materials aboard aircraft in your luggage or on your person is forbidden. (a violation for the flights from/to U.S.A can results in five years' imprisonment and penalties of \$250,000.00 or more by federal law). Hazardous materials include explosives, compressed gases, flammable liquids and solids, oxidizers, poisons, corrosives and radioactive materials. (Example: Paints, lighter fluid, fireworks, tear gases, oxygen bottles, and radio-pharmaceuticals.) There are special exceptions for small quantities of medicinal and toilet articles carried in your luggage and certain smoking materials carried on your person. For further information, contact the airline representatives.
- Fragile or perishable items, cash, jewelry, securities or other valuable samples or business documents, personal medicines or electronic goods(laptop computers, cameras, mobile phones, MP3 players , etc.) cannot be transported as checked baggage Please carry these items with you at all times. **If the items above should be transported as checked baggage, please contact our staff.** Please refer to Korean Air's Conditions of Carriage regarding all the baggage-related matters including limitations of liability.

Service Center

- Korea : 1588-2001 / 02-2656-2001
- Japan : (Toll-free) 0088-21-2001, (For cellular phone and certain IP phone) 06-6264-3311
- China : 40065-88888, (For Roaming phone)+86-532-8378-7024
- USA & Canada : (Toll-free) 1-800-438-5000, (Text Telephone) 1-888-898-5525
- Europe : Toll-free numbers by each European country, please refer to [Contact KAL](#)
- Please refer to [Contact KAL](#) for contact numbers from other regions.
- The extent of service may be limited depending on the hours of operations of Regional Offices and Service Centers.
- Korean Air assumes the cost of the phone call made to Korean Air using the Toll-free phone numbers.
- However, calls maybe restricted or charged depending on the policy (such as roaming service and etc.) of the telephone service provider and hotel conditions. Therefore, we recommend that you check the connecting telephone service provider's policy before use.
- Phone numbers may be changed without prior notice. Please visit Korean Air website.

Legal Notice

1. Carriage of passenger and baggage hereunder is subject to Koreanair's Conditions of Carriage for Domestic Passenger and Baggage and related regulations.
2. Ticket cannot be transferred to the others for use.
3. Carrier may refuse the boarding in case of failing to complete check-in 20 minutes before flight, without any liability except to refund the ticket.
4. When a passenger has found a partial loss of or damage to checked baggage, he or she shall dispatch a notice on such outline in writing or in an electronic document to Carrier immediately after receipt. Provided that if such partial loss or damage is a thing that cannot be found immediately, he or she shall dispatch such notice within seven days from the date of receipt. In case of delay, the complaint must be made at the latest within twenty-one days from the date on which the baggage has been placed at his or her disposal.
5. In the carriage of baggage, the liability of Carrier in the case of destruction, loss, damage or delay shall not exceed the limitation set forth in Korean Commercial Law. However, if passenger has declared in advance a higher value for such baggage and paid an excess value charge, the liability of Carrier shall be limited to such higher declared value, but in no case shall Carrier's liability exceed the actual value of such baggage.
6. For safety reasons, the following items must not be packed in checked or carry-on baggage or taken on board with you.
 - Combustible/Flammable substances such as paint, lighter fluid, etc.
 - Oxygen tanks, butane gas cans, etc.
 - Weapons and/or explosive materials such as firearms, firecrackers, etc.
 - Other items that may pose danger to passengers and/or the aircraft