

# **American Airlines Group & Meeting Travel**

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Hours: 8A.M. - 7P.M. Central Time/Monday-Friday

INTERNATIONAL GROUP CONTRACT
Issue Date: June 22, 2018
Revision Number: 1

### **Customer Information:**

GRACE LEE 1329 W. CHELTENHAM AVE SUITE 101 MELROSE PARK, PA 19027

Email: gmk2500@gmail.com

Phone: 215-935-2500

Thank you for selecting American Airlines for your group booking, we appreciate your business.

American Airlines, Inc. agrees to offer group travel as described in this Agreement. This Agreement describes the meeting details pertinent to your group of 10 or more.

Your first reservation or ticket issuance using this agreement shall be deemed your consent to be bound by the terms and conditions of this agreement. A complete list of Terms and Conditions applicable to this agreement can be found on www.aa.com/groups.

Group Name : HANA GROUP Auth. Number : TBA

Meeting Dates : 10Dec18-14Dec18 Group Size : 24

#### **Meeting Information:**

MEETING DATES GRP DESTINATION AUTH. NUMBER

10Dec18-14Dec18 24 CUN-CANCUN TBA

#### **PNR Information:**

The following blocked space records are being held for your group:

PNR GRP BASE FARE ROUTING FARE BASIS CODE COMMENTS

GQSBDW 24 402.00 USD PHL-CUN-PHL TBA

Fare is per person in USD, excludes PFCs, security and custom charges, immigration charges, taxes or any other charges, which may apply and must be added at time of ticketing.

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A Service Charge, which is subject to change, will apply when ticketing through American Airlines. For tickets purchased outside the US, USVI, and PR the amount will vary by country and currency. As of December 9, 2016 the ticketing charge will not apply to the Zone and Guaranteed fare products.

American Airlines Group Reservations may not be able to fulfill specific seating requests.

## **Special Conditions:**

- One free name change per ticket will be allowed after ticketing provided the name change is made at least 48 hours prior to commencement of travel. The ticket must be reissued prior to arrival at the airport. Contact Meeting Services at 1-800-433-1790.
- Please advise if the group will be traveling with band instruments, medical equipment, wheelchairs or sports equipment.
   We encourage you to visit our web page <a href="www.aa.com/baggage">www.aa.com/baggage</a> for checked, excess, oversized, sports items and/or overweight baggage and equipment charges that apply.
   Certain aircraft limitations and box/baggage embargoes may apply.
- Contact Avis 1-800-331-1600 (refer to AWD# B136001) or Budget at 1-800-842-5628 refer to (BCD# U001650) to reserve your car at a discounted rate. Or, log on to <a href="https://www.avis.com/aagroups">www.avis.com/aagroups</a> or <a href="https://www.budget.com/aagroups">www.budget.com/aagroups</a>. If calling from outside the US, please call 1-918-624-4301.

# **Ticketing Instructions:**

- Advance Purchase 30 Days.
- Travel Agent is responsible for manually adding the Authorization Number in the tour code box of each ticket. Discount Agreement account codes must be appended to the fare basis code. Failure to do so will result in an incorrect passenger count and a debit memo.
- The dollar value of the ticket must appear on all coupons of every ticket when travel is within the US50/Canada only.
- Tickets must be issued in the currency of the country of origin.
- NONREF/CHGFEEPLUSFAREDIF/CXL BY FLT TIME OR NOVALUE must appear in the endorsement box of each ticket issued for this group. Tickets must be issued on American Airlines ticket stock.
- In accordance with TSA's Secure Flight Program, list each name individually as it appears on the government issued identification to be used. Provide date of birth, gender, Redress Number (if applicable), and AAdvantage number (if applicable). Ticketing Agency is responsible for ensuring that all Secure Flight Passenger Data is properly collected and added to the reservation.
- For travel to Cuba, additional information can be found on www.aa.com/cuba.
- Rollovers to published fares are prohibited.

# **Ticket Refunds / Exchanges / Cancellation:**

- Tickets will be non-refundable once issued. Changes will be subject to the change fee in effect at time of ticketing, plus any fare difference. Additional restrictions may apply. Terms governing Ticket Refund/Exchanges/Cancellation are subject to change at the discretion of American Airlines.

#### **Deposit / Utilization Information:**

Upon verification of ticketing, American will reimburse the applicable deposit amount for the number of seats ticketed to the original depositor.

Space canceled at (days prior to departure) : Deposit penalty per RT seat. 0-89 DAYS\* - 100 USD Coach

- \* 89 days or less, you can cancel 10% of the space without deposit penalty.
- Changes to the itinerary made after payment of the deposit may result in deposit penalties or forfeiture. A different base fare, resulting taxes, surcharges and applicable fees, all as determined by American, may apply.
- All added seats count towards utilization.

- A collection letter/debit memo will be used to collect any deposit penalties that exceed the deposit collected or waived.
- Should your group fall below the minimum group size of 10 within the utilization period, the entire deposit will be forfeited, and additional penalties may be collected.
- Access TRAVEL.STATE.GOV on the internet for travel advisories before signing your contract. All cancellations are subject to deposit penalty.

BY: JM TEPPER



# American Airlines Group & Meeting Travel PNR Itinerary Information

**Revision Number: 1** 

Group Name : HANA GROUP Auth. Number : TBA

Meeting Dates : 10Dec18-14Dec18 Group Size : 24

#### 1.C/24-24HANA GROUP

1 815N 10DEC M PHLCUN HK24 820A 1220P /E

2 805N 14DEC F CUNPHL HK24 335P 710P /E

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