

Group Travel Agreement Terms and Conditions

Attention: HANATOUR 39614326
7320 OLD YORK ROAD SUITE 226
ELKINS PARK, PA 19027

Confirmation Number: **MHT8YX**

Group Name: HANA COSTA RICA GROUP

Deposit Due Date: Thursday, 13 April, 2017

Names Due/Must Ticket By: Wednesday, 20 December, 2017

Deposit Per Person: 50.00USD

Deposit Total (30): 1500.00USD

Last Day to Cancel/Reduce Without Charge: Saturday, 21 October, 2017

Utilization Requirement: 90 percent held on Saturday, 21 October, 2017

Non-Utilization Charge Per Person: 50.00USD

Terms and Conditions for Group Travel

1. Call in credit card information by the "deposit due date" to avoid cancellation.
2. Any payment greater than \$10,000USD made to United in U.S. territory for the purchase of air transportation in a cash transaction is reportable to the U.S. Internal Revenue Service (IRS) and purchaser must provide certain required information to United to complete IRS Form 8300. A cash transaction includes, but may not be limited to, any payment totaling more than \$10,000USD made through any combination of U.S. and/or foreign currency, a cashier's check, a bank draft (not including personal or business checks), a money order and/or a traveler's check in amounts of \$10,000 or less.
3. Electronic deposits will be issued a receipt
4. Deposits will be refunded for seat cancellations made prior to the "last day to cancel/reduce" without charge
5. Deposits will be retained to cover the "non-utilization charge per person"
6. If your group reduces below United's minimum group passenger requirement of 10, this fare offer will no longer apply
7. Reducing your group to 10 will result in a 100% "utilization requirement" of 10
8. Government imposed ticket taxes, fees, surcharges, levies and the like are estimated and subject to change; those in effect at the time of ticketing will be applicable
9. United imposed fees and surcharges, which may be filed in the YQ and/or YR ticketing field, are guaranteed at the time of booking
10. A booking service fee (BSF), as set forth at www.united.com/groups, will apply on group tickets that are issued by United. The BSF will apply per ticket and is non-refundable. The BSF will be collected at the time of ticketing
11. United reserves the right to change equipment or schedules without notice
12. United will not be liable for delays or cancellations due to weather or any other cause beyond United's control
13. Electronic tickets will be issued when payment in full has been received
14. Contact the Group Department at least 30 days prior to departure to finalize ticketing
15. All transportation is subject to United's Contract of Carriage and applicable tariffs
16. Seat assignments for groups may be assigned at the time the deposit is collected. If ticketing in lieu of deposit, seats may be assigned at the time of ticketing. Seat assignments are subject to availability, but are not guaranteed. Any unassigned group seats will be assigned at the Airport during check-in.
17. United also offers Economy Plus seating. If you would like information on United's Economy Plus seating, please contact the United Group Desk for reservation policies and pricing. Group Passengers with applicable Mileage Plus status, may secure complimentary Economy Plus seating.

By making a reservation or accepting transportation on United, you agree to all the terms and conditions of Contract of Carriage, viewable at www.United.com or upon request at any airport serviced by United.

MHT8YX

Day	Date	Flight/ Class	Depart	HK	Time	Arrive	Time	Equipment
Fri	19JAN18	UA 1080 L	NEWARK/NY LIBERTY, NEW JERSEY	15	7:15AM	SAN JOSE, COSTA RICA	11:40AM	737-800
Tue	23JAN18	UA 1081 L	SAN JOSE, COSTA RICA	15	12:35PM	NEWARK/NY LIBERTY, NEW JERSEY	6:45PM	737-800

United base fare: \$322.00
 United fees and surcharges: \$.00
 Estimated Government imposed ticket taxes, fees and surcharges: \$115.29
 Estimated total ticket price: \$437.29

MHTPWL

Day	Date	Flight/ Class	Depart	HK	Time	Arrive	Time	Equipment
Fri	19JAN18	UA 1080 L	NEWARK/NY LIBERTY, NEW JERSEY	15	7:15AM	SAN JOSE, COSTA RICA	11:40AM	737-800
Tue	23JAN18	UA 1081 L	SAN JOSE, COSTA RICA	15	12:35PM	NEWARK/NY LIBERTY, NEW JERSEY	6:45PM	737-800

United base fare: \$322.00
 United fees and surcharges: \$.00
 Estimated Government imposed ticket taxes, fees and surcharges: \$115.29
 Estimated total ticket price: \$437.29

Current government imposed international taxes, federal excise tax, passenger facility charges, surcharges, or fees are not guaranteed and are subject to change; those in effect at the time of ticketing will be applicable. Contact United Group Desk department when you are ready to ticket. Group fares are non-refundable once ticketed. If the ticketed flight reservation is canceled prior to the ticketed departure time, the ticket will be valid for transportation for one year from the date of issuance of the original ticket and will be subject to any and all applicable change fees. If the passenger fails to travel and the ticketed flight reservation is not canceled prior to the ticketed departure time, the ticket will have no value after the ticketed departure time. Changes to the current itinerary must be made by the date of departure or the remaining ticket will have NO VALUE. REVIEW CAREFULLY AS RECEIPT OF YOUR DEPOSIT OR FULL PAYMENT FOR ETICKETS REPRESENTS ACCEPTANCE OF THE ABOVE TERMS AND CONDITIONS

Thank You for Choosing United

From: [United Airlines, Inc.](#)
To: HANATOUR55@HOTMAIL.COM
Subject: Group Deposit Receipt for Confirmation JWR5C7
Date: Thursday, April 13, 2017 2:40:07 PM

Receipt for confirmation JWR5C7



[United logo link to home page](#)

Issue Date: April 13, 2017

Confirmation: JWR5C7

Group Name:
ADEPOSIT/A

DEPOSIT INFORMATION

Deposit Per Person: 1500.00 USD	Form of Payment: VISA Last Four Digits 5533	Notification Address: United Groups Accounting 900 Grand Plaza Drive Houston, Texas 77067 1-800-426-1122 1-832-235-2144 FAX
Deposit Total (1): 1,500.00		
Group Deposit Rules: FOR GROUP DEPOSIT ONLY; REFUNDABLE		

Important Information about MileagePlus Earning



Accruals vary based on the terms and conditions of the traveler's frequent flyer program, the traveler's frequent flyer status and the itinerary selected. United MileagePlus® mileage accrual is subject to the rules of the MileagePlus program



Once travel has started, accruals will no longer display. You can view your MileagePlus account for posted accrual



You can earn up to 75,000 award miles per ticket. The 75,000 award miles cap may be applied to your posted flight activity in an order different than shown



PQD are a Premier status requirement for members in the U.S. only.



Accrual is only displayed for MileagePlus members who choose to accrue to their MileagePlus account.

Additional Baggage Information

The above amounts represent an estimate of the first and second checked baggage service charges that may apply to your itinerary.

If your itinerary contains multiple travelers, the service charges may vary by traveler, depending on status or memberships.

Carry-on baggage information

United accepts one carry-on item with maximum dimensions of 9"x14"x22" (22 cm + 35 cm + 56 cm) in the aircraft cabin, along with one personal item such as a laptop bag with maximum dimensions of 9"x10"x17" (22 cm + 25 cm + 43 cm).

Due to FAA regulations, operating carriers may have different carry-on requirements.

Please check with the operating carrier for more information or go to united.com.

General Baggage Information

First and second bag service charges do not apply to active-duty members of the U.S. military and their accompanying dependents. For additional information regarding baggage charges

allowances, weight/size restrictions, exceptions or embargoes, or charges for overweight, oversized, excess, odd-sized baggage, special items or sporting equipment, visit united.com/baggage.

Group Travel Reminders



The applicable deposit will be refunded when electronic tickets are issued or utilization is verified.



Contact the United Airlines GroupWorks department when you are ready to ticket.





Changes after ticketing will result in a per person reissue fee per GroupWorks terms plus a possible additional increase in fare.





United Airlines reserves the right to change equipment or schedules without notice.




 **Notice of Baggage Liability Limitations** - For domestic travel between points within the United States (except for domestic portions of international journeys), United's liability for loss of, damage to, or delay in delivery of a customer's checked baggage is limited to \$3,500 per ticketed customer unless a higher value is declared in advance and additional charges are paid (not applicable to wheelchairs or other assistive devices). For such travel, United assumes no liability for high value, fragile, perishable, or otherwise excluded items; excess valuation may not be declared on certain types of valuable articles. Further information may be obtained from the carrier. For international travel governed by the Warsaw Convention (including the domestic portions of the trip), maximum liability is approximately 640 USD per bag for checked baggage, and 400 USD per passenger for unchecked baggage. For international travel governed by the Montreal Convention (including the domestic portions of the trip), maximum liability is 1,131 SDRs per passenger for baggage, whether checked or unchecked. For baggage lost, delayed, or damaged in connection with domestic travel, United requires that customers provide preliminary notice within 24 hours after arrival of the flight on which the baggage was or was to be transported and submit a written claim within 45 days of the flight. For baggage damaged or delayed in connection with most international travel (including domestic portions of international journeys), the Montreal Convention and United require customers to provide carriers written notice as follows: (a) for damaged baggage, within seven days from the date of receipt of the damaged baggage; (b) for delayed baggage, within 21 days from the date the baggage should have been returned to the customer. Please refer to Rule 28 of United's Contract of Carriage for important information relating to baggage and other limitations of liability.


 **Notice of Incorporated Terms** - Transportation is subject to the terms and conditions of United's Contract of Carriage, which are incorporated herein by reference. Incorporated terms may include, but are not limited to: 1. Limits on liability for personal injury or death of the customer, and for loss, damage, or delay of goods and baggage, including high value, fragile, perishable, or otherwise excluded items. 2. Claims restrictions, including time periods within which customers must file a claim or bring an action against the carrier. 3. Rights of the carrier to change terms of the contract. 4. Rules about reconfirmation of reservations, check-in times, and refusal to carry. 5. Rights of the carrier and limits on liability for delay or failure to perform service, including schedule changes, substitution of an alternate air carrier or aircraft, and rerouting. The full text of United's Contract of Carriage is available at united.com or you may request a copy at any United ticket counter. Passengers have the right, upon request at any location where United's tickets are sold within the United States, to receive free of charge by mail or other delivery service the full text of United's Contract of Carriage.

 **Notice of Certain Terms** - If you have purchased a restricted ticket, depending on the rules applicable to the fare paid, one or more restrictions including, but not limited to, the following may apply to your travel: (1) the ticket may not be refundable but can be exchanged for a fee for another restricted fare ticket meeting all the rules/restrictions of the original ticket (including the payment of any difference in fares); (2) a fee may apply for changing/canceling reservations; or (3) select tickets may not be eligible for refunds or changes even for a fee; (4) select tickets have no residual value and cannot be applied towards the purchase of future travel; or (5) travel may be restricted to specific flights and/ or times and a minimum and/or maximum stay may be required. United reserves the right to refuse carriage to any person who has acquired a ticket in violation of any United tariffs, rules, or regulations, or in violation of any applicable national, federal, state, or local law, order, regulation, or ordinance. Notwithstanding the foregoing, you are entitled to a full refund if you cancel a ticket purchased at least a week prior to departure within 24 hours of purchase.

 **Notice of Boarding Times** - For Domestic flights, customers must be at the boarding gate at least 15 minutes prior to scheduled departure. For International flights, customers must be at the boarding gate at least 30 minutes prior to scheduled departure. The time limits provided by United in this Notice are minimum time requirements. Customer and baggage processing times

may differ from airport to airport. Please visit united.com for information regarding airport-specific boarding times. It is the customer's responsibility to arrive at the airport with enough time to complete check-in, baggage, and security screening processes within these minimum time limits. Please be sure to check flight information monitors for the correct boarding gate and the departure time of your flight. Failure to be at the boarding gate by the required time could result in the loss of your seat without compensation, regardless of whether you are already checked in or have a confirmed seat and boarding pass.

 **Advice to International Passengers on Carrier Liability** - Passengers on a journey involving an ultimate destination or a stop in a country other than the country of departure are advised that international treaties known as the Montreal Convention, or its predecessor, the Warsaw Convention, including its amendments, may apply to the entire journey, including any portion thereof within a country. For such passengers, the treaty, including contracts of carriage embodied in applicable tariffs, governs, and may limit the liability of the Carrier in respect of death or injury to passengers, and for destruction or loss of, or damage to, baggage, and for delay of passengers and baggage.

 **Notice - Overbooking of Flights** - Airline flights may be overbooked, and there is a slight chance that a seat will not be available on a flight for which a person has a confirmed reservation. If the flight is overbooked, no one will be denied a seat until airline personnel first ask for volunteers willing to give up their reservation in exchange for compensation of the airline's choosing. If there are not enough volunteers, the airline will deny boarding to other persons in accordance with its particular boarding priority. With few exceptions, including failure to comply with the carrier's check-in deadlines, which are available upon request from the air carrier, persons, denied boarding involuntarily are entitled to compensation. The complete rules for the payment of compensation and each airline's boarding priorities are available at all airport ticket counters and boarding locations. *Some airlines do not apply these consumer protections to travel from some foreign countries, although other consumer protections may be available. Check with your airline or your travel agent.*

Thank you for choosing United Airlines
united.com

[Legal Notices](#). [Privacy Policy](#)
Copyright © {0} United Airlines, Inc. All rights reserved.

Please do not reply to this message using the " reply " address.
For assistance, please contact United Airlines via telephone or via e-mail.2017

Group Name:

Record Locator:

Group Information

Group Leader Name:

Group Leader Phone:

Hotel Name and Phone: _____

Alternate Phone:

Alternate Contact:

Baggage Information

Excess Baggage. - Please notify immediately of any baggage and equipment outside of the normal baggage allowance. We will advise you of excess baggage charges and communicate to the airport for accommodation.

Latin America. - Seasonal baggage restrictions apply. Please call a Group Department Representative for information.

Special Services