

## Group Travel Agreement Terms and Conditions

Attention: HANATOUR 39614326  
7827 OLD YORK RD STE 101  
ELKINS PARK, PA 19027

Confirmation Number: **FF0LDR**

**Group Name:** HANA

**Deposit Due Date:** Friday, 04 August, 2023  
**Deposit Per Person:** 100.00USD

**Names Due/Must Ticket By:** Monday, 04 March, 2024  
**Deposit Total (28):** 2800.00USD

**Last Day to Reduce Without Charge:** Thursday, 18 January, 2024

**Utilization Requirement:** 90 percent held on Thursday, 18 January, 2024

**Non-Utilization Charge Per Person:** 100.00USD

**Cancellation Fee Per Group** \$150.00USD Dom (US, CA, PR, USVI) \$300.00USD Intl

### Terms and Conditions for Group Travel

1. Upon acceptance of the group rate, confirmation of seats and prior to the Utilization date, Travel Partner will be assessed a fee of \$150 Domestic/\$300 International if the group booking is cancelled in full.
2. United may deduct from the Deposit or collect by way of an Agency Debit Memo (ADM), fees associated with the Utilization Requirement and/or Cancellation Fee.
3. Call in credit card information by the "deposit due date" to avoid cancellation.
4. Any payment greater than \$10,000USD made to United in U.S. territory for the purchase of air transportation in a cash transaction is reportable to the U.S. Internal Revenue Service (IRS) and purchaser must provide certain required information to United to complete IRS Form 8300. A cash transaction includes, but may not be limited to, any payment totaling more than \$10,000USD made through any combination of U.S. and/or foreign currency, a cashier's check, a bank draft (not including personal or business checks), a money order and/or a traveler's check in amounts of \$10,000 or less.
5. Electronic deposits will be issued a receipt
6. Deposits will be refunded for seat cancellations made prior to the "last day to cancel/reduce" without charge
7. Deposits will be retained to cover the "non-utilization charge per person"
8. If your group reduces below United's minimum group passenger requirement of 10, this fare offer will no longer apply
9. Reducing your group to 10 will result in a 100% "utilization requirement" of 10
10. Government imposed ticket taxes, fees, surcharges, levies and the like are estimated and subject to change; those in effect at the time of ticketing will be applicable
11. United imposed fees and surcharges, which may be filed in the YQ and/or YR ticketing field, are guaranteed at the time of booking
12. A booking service fee (BSF), as set forth at [www.united.com/groups](http://www.united.com/groups), will apply on group tickets that are issued by United. The BSF will apply per ticket and is non-refundable. The BSF will be collected at the time of ticketing
13. United reserves the right to change equipment or schedules without notice
14. United will not be liable for delays or cancellations due to weather or any other cause beyond United's control
15. Electronic tickets will be issued when payment in full has been received
16. Contact the Group Department at least 30 days prior to departure to finalize ticketing
17. All transportation is subject to United's Contract of Carriage and applicable tariffs
18. Seat assignments for groups may be assigned at the time the deposit is collected. If ticketing in lieu of deposit, seats may be assigned at the time of ticketing. Seat assignments are subject to availability, but are not guaranteed. Any unassigned group seats will be assigned at the Airport during check-in.
19. United also offers Economy Plus seating. If you would like information on United's Economy Plus seating, please contact the United Group Desk for reservation policies and pricing. Group Passengers with applicable Mileage Plus status, may secure complimentary Economy Plus seating.
20. Ticket date, utilization date (the last day to reduce without charge), and ticketing dates are unique to each group booking and can be found in the Group Travel Agreement with each reservation.

United Airlines, Inc. ("United")  
Group Accounting  
groupaccounting@united.com

By making a reservation or accepting transportation on United, you agree to all the terms and conditions of Contract of Carriage, viewable at [www.United.com](http://www.United.com) or upon request at any airport serviced by United.

#### FF0LDR

Day	Date	Flight/ Class	Depart	HK	Time	Arrive	Time	Equipment
Tue	02APR24	UA 64 L	NEWARK/NY LIBERTY, NEW JERSEY	14	8:45PM	LISBON, PORTUGAL	8:20AM	787-10
Thu	11APR24	UA 121 L	BARCELONA, SPAIN	14	12:00PM	NEWARK/NY LIBERTY, NEW JERSEY	2:40PM	767-400

United base fare: \$437.00  
United fees and surcharges: \$400.00  
Estimated Government imposed ticket taxes, fees and surcharges: \$92.45  
Estimated total ticket price: \$929.45

#### FF007N

Day	Date	Flight/ Class	Depart	HK	Time	Arrive	Time	Equipment
Tue	02APR24	UA 64 L	NEWARK/NY LIBERTY, NEW JERSEY	14	8:45PM	LISBON, PORTUGAL	8:20AM	787-10
Thu	11APR24	UA 121 L	BARCELONA, SPAIN	14	12:00PM	NEWARK/NY LIBERTY, NEW JERSEY	2:40PM	767-400

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Estimated Government imposed ticket taxes, fees and surcharges: \$92.45  
Estimated total ticket price: \$929.45

When ready to ticket, please use the following link [Group Travel Add Passenger Details | United Airlines](#) to submit your names and other pertinent information. If you currently use a Global Distribution System (GDS) to upload your names, please continue to use that system.

Current government imposed international taxes, federal excise tax, passenger facility charges, surcharges, or fees are not guaranteed and are subject to change; those in effect at the time of ticketing will be applicable. Group fares are non-refundable once ticketed. If the ticketed flight reservation is canceled prior to the ticketed departure time, the ticket will be valid for transportation for one year from the date of issuance of the original ticket and will be subject to any and all applicable change fees. If the passenger fails to travel and the ticketed flight reservation is not canceled prior to the ticketed departure time, the ticket will have no value after the ticketed departure time. Changes to the current itinerary must be made by the date of departure or the remaining ticket will have NO VALUE. REVIEW CAREFULLY AS RECEIPT OF YOUR DEPOSIT OR FULL PAYMENT FOR ETICKETS REPRESENTS ACCEPTANCE OF THE ABOVE TERMS AND CONDITIONS.

**Thank You for Choosing United**