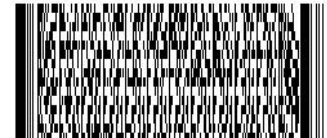




e-Ticket Itinerary & Receipt



1949 / 13MAY2020

Passenger Name	Ticket Number	Booking Reference
RUGLOSKI/CAROLLOUISE MS	1802331208864	31915712 (TZDFS0)

✈ Itinerary

From	To	Flight
BKK Bangkok(Suvarnabhumi) 02JUN2020(TUE) 23:30 (Local Time) Terminal No : -	 ICN Seoul/Incheon(Incheon) 03JUN2020(WED) 06:55 (Local Time) Terminal No : 2	KE 652 Operated by KE 

Class : U (Economy)
Fare Basis : ULX0ZHYK
Aircraft Type : Boeing 777-300ER

Status : OK (Confirmed)
Baggage : 2 Pieces
Flight Duration : 05H 25M

Seat number :
Validity : -02DEC2020
SKYPASS Miles : 2,286

From	To	Flight
ICN Seoul/Incheon(Incheon) 03JUN2020(WED) 10:40 (Local Time) Terminal No : 2	 ORD Chicago(O`Hare) 03JUN2020(WED) 09:40 (Local Time) Terminal No : 5 (International Terminal 5)	KE 037 Operated by KE 

Korean Air operates in [Terminal 2](#) of Incheon Airport

Class : U (Economy)
Fare Basis : ULX0ZHYK
Aircraft Type : Boeing 777-300ER

Status : OK (Confirmed)
Baggage : 2 Pieces
Flight Duration : 13H 00M

Seat number :
Validity : -02DEC2020
SKYPASS Miles : 6,538

From	To	Flight
ORD Chicago(O`Hare) 01AUG2020(SAT) 12:25 (Local Time) Terminal No : 5 (International Terminal 5)	 ICN Seoul/Incheon(Incheon) 02AUG2020(SUN) 16:15 (Local Time) Terminal No : 2	KE 038 Operated by KE 

Class : Q (Economy)
Fare Basis : QLE0ZAYK
Aircraft Type : Boeing 747-8I

Status : OK (Confirmed)
Baggage : 2 Pieces
Flight Duration : 13H 50M

Seat number :
Validity : -02DEC2020
SKYPASS Miles : 4,577

From	To	Flight
ICN Seoul/Incheon(Incheon)	 BKK Bangkok(Suvarnabhumi)	KE 651 Operated by KE

02AUG2020(SUN) 18:05 (Local Time)

Terminal No : 2

02AUG2020(SUN) 21:45 (Local Time)

Terminal No : -



Korean Air operates in [Terminal 2](#) of Incheon Airport

Class : Q (Economy)

Fare Basis : QLE0ZAYK

Aircraft Type : Boeing 747-400

Status : OK (Confirmed)

Baggage : 2 Pieces

Flight Duration : 05H 40M

Seat number :

Validity : -02DEC2020

SKYPASS Miles : 1,600

-
- Schedules, aircraft type and cabin class (service class) maybe changed without prior notice.
 - For discounted or free tickets, mileage may not be provided or mileage accrual may be different depending on the booking class.

Ticket Fare Information

Fare Calculation BKK KE X/SEL KE CHI468.86KE X/SEL KE BKK264.68NUC733.54END ROE33.058500 XF ORD4.5

Fare Amount	THB 24,250 (Paid Amount USD 755.00)	Ticket Issue Date	13MAY2020
Equivalent Fare Amount	USD 755.00	Ticket Issue Place	20393914
Taxes	USD 67.91	Form of Payment	CC VI*****3359/****
Carrier Imposed Fees	USD 303.60	Companion Ticket No.	- -
Service Fees	-	Original Ticket Number	-
Total Amount	USD 1,126.51 (Paid Amount USD 1,126.51)	Exchanged Ticket Number	-

* Taxes USD 3.96XA 7.00XY 5.89YC 5.60AY 1.09E7 1.09E7 0.31G8 0.31G8 21.78TS 16.38BP 4.50XF

▪ The BP Tax includes International PSC(Incheon/Gimpo Airport KRW 17,000, other airports KRW 12,000), Departure Tax(KRW 10,000) and Global Disease Eradication Fund(KRW 1,000).

* Carrier Imposed Fees USD 3.60YQ 300.00YR

Baggage Information

Korean Air Carry-on Baggage Allowance

Seating Class	Pieces	Total Weight	Size (width + depth +heights)
Prestige	2	18kg/40lb	Dimensions with Total sum of less than 115cm(45in)
Economy	1 + One Additional carry-on item(*)	10kg/22lb (*)	

▪ Additional carry-on item : Laptop, briefcase, handbag, etc. of small personal belongs

▪ Code share partners may have different policies of carry-on baggage according to Operating Carriers.

Ticket Restriction

Ticket's Validity	▪ Bangkok - Seoul/Incheon : 02 December 2020 ▪ Seoul/Incheon - Chicago : 02 December 2020 ▪ Chicago - Seoul/Incheon : 02 December 2020 ▪ Seoul/Incheon - Bangkok : 02 December 2020 ✧ In case of entire unused ticket, The passenger should exchange it and use the first flight coupon within 1 year from the first ticket issuance date. (Only If change rule is permitted)
Endorsement to other airlines	▪ Segments are not endorsable to other airlines.
Rebooking	▪ Additional charge can occur due to Fare type/Validity/Booking Class/Boarding Date/Flight Number and so on.
Reissue	▪ Bangkok - Chicago : Reissue charge to be applied. (Service Charge USD120.00, Exchange Rate applied as per currency of payment) ▪ Chicago - Bangkok : Reissue charge to be applied. (Service Charge USD120.00, Exchange Rate applied as per currency of payment) ✧ Service Charge for reissuance will be applied for the change of each portion. However, even if one portion is changed which results changes in fare, reservation class, season, etc., more restrictive regulations may apply.
Mileage	✧ Accrual Rate Per Class on Korean Air Flights P: 200%, F 165%, J 135%, C/D/I/R 125%, Z 100%, Y/W/B/M/S/H/E/K/L/U 100%, G 80%, Q/N/T 70%, No Accrual A/O/X/50% or more discounted tickets (A: Award tickets and discounted ticket using special fare conditions)
No-show Penalty	✧ A no-show penalty will be imposed for no-show passengers who either do not cancel their reservation prior to the scheduled time of departure or passengers who do not board their flight after check-in has been completed. (Reissue and refund charges may apply separately based on our regulation.) ▪ Amount by Region [Long Haul - America /Europe /Middle East /Oceania /Africa] : USD 120 [Medium Haul - Southeast Asia /Southwest Asia /Tashkent] : USD 70 [Short Haul - Korea /Japan /China /Hong Kong /Taipei /Ulaanbaatar /Vladivostok /Irkutsk] : USD 50 ▪ Routes include transfers at Incheon, as well as destinations to and from Korea. ▪ USD 200 will be charged additionally to a passenger who cancels boarding after entering the departure area. ▪ The amount of penalty may be different based on the country of departure.
Refund	▪ Refund before departure : Refund penalty will be applied. (Penalty USD200.00) ▪ Refund after departure : Refund penalty will be applied. (Penalty USD200.00) ✧ Refund service charge will be collected separately even if the refund penalty is not applicable. Refund service charge may differ depending on the ticket payment currency. Refund Service Charge : KRW 30,000 / JPY 2,500 / CAD 35 / EUR 30 / IDR 430,000 / Other Currency USD 30 * However, if a refund is received before 91 days of the first departure date of all unused tickets issued from Korea the above Refund service charge will be waived. (Excluding Bonus tickets and Group tickets) ✧ Refund request must be made within 30 days from the expiration date of the ticket validity. ✧ Reissued ticket may be liable for a penalty stated on itself or on the original ticket.

- Refund should be requested by a registered holder of a ticket (a legal guardian for a minor). For the information of necessary documents for 3rd party's request on refund, please check with the Korean Air Service Center, the Korean Air office, or the travel agency where the ticket was purchased.
- Unused taxes can be refunded on request unless otherwise restricted by applicable tax regulations.
- Homepage purchased tickets are refundable on My trips page.

Q&A

Rebooking? Date change or flight number change under the same conditions (fare, validity, booking class).	Payment method change? The payment method for a flight ticket cannot be changed after purchase.	Refund for upgrade award? Beginning January 21.2019, refund penalty will be applied differently depending on the time you request the refund. (Based on the request date for a refund) [91 days or more prior to departure] free of charge [Within 90days before departure] 3,000miles [After ticket Expiration] 10,000miles
Reissue? Rebooking causing difference in fare and other changes such as airline/itinerary/stopover/surcharge condition according to date of departure, flight/booking class/extension of validity, etc.	Expense of ticket changes? Ticket changes are subject to the terms and conditions of the ticket fare. For any change made on an outbound flight (any change including date change, etc.), the ticket will be reissued after the exact fare/ and charges (including fuel surcharges) on the date of change have been calculated. Therefore, the difference between the original payment and the changed fare/ and charges as well as reissue charges may need to be paid additionally. When changing a reservation, fares can vary according to the changes in flight number, boarding date, etc. Payment for fare amount difference and reissue charge will be imposed in order to reissue the flight ticket. The reissue charge is non-refundable and can be imposed per bound. If the fare regulation does not permit reissuance, you will need to purchase a new ticket after getting a refund for the original ticket (penalties or service charges may apply). Reissuance to some special fare is not permitted.	

Other Restriction

RISS CHRG APPLY.RFND PNTY APPLY.-BG KE

There may be other restriction to this ticket. For further explanation regarding ticket related issues, please check with your ticket issuing agent or Korean Air



Notice

- Please review the attached 'Legal Notice' section.
- Please note that you are required to keep a printed copy of this itinerary & receipt with you throughout your journey, as it is required for check-in and immigration purposes. The name on the passport must match the name of the passenger shown.
- This Itinerary & Receipt is document provided for the sole purpose of confirming the details of information held in the e-Ticket. Any and all alterations, falsifications and/or fabrications of the Itinerary & Receipt can be subject to punishment under the applicable laws and the responsibility of all costs incurred by and damages to Korean Air and affected third parties.
- Carriage and other services provided by the carrier are subject to conditions of carriage, which are hereby incorporated by reference. These conditions may be obtained from the issuing carrier.

Check-In

- **Check-in closing time at most airports is 40 minutes (1 hour in case of departing from North/ and South America, Europe, Middle East, Africa and India) prior to the scheduled departure time.** Therefore, it is recommended for passengers to arrive at the airport at least 2 hours before their departure.
- If you reserve a seat in advance, then please be sure to check in one and a half hours prior to the scheduled departure time (1 hour for passengers flying on First and Prestige Class). You will not be guaranteed a reserved seat if you check in within the one and a half hours period (1 hour for First and Prestige Class).
- The Aviation Security Act of Republic of Korea requires that we check passenger's passport and boarding pass at the boarding gate.
- Passengers are responsible for their travel documents (passport, visa or other entry permits) required for entering countries of final destination or transit. Passengers might be refused to check-in if their travel document are not prepared, and Korean Air will not be liable for any expenses incurred under the Passenger's Conditions of Carriage.

Codeshare Flight

- The fare may differ when purchased through the operating carrier.
- Baggage provision of the operating carrier may apply in accordance with the applicable standards.
- Codeshare Flight check-in must be done at terminal and check-in counter of the operating carrier. Please note that the closing time for check in may vary according to the regulations of the operating carrier, so please check with the carrier for details.
- In Case of KE marketing flight operated by DELTA departing from Brazil, You must be at the gate at least 45minutes before your scheduled departure time for international travel.
- All services provided on codeshare flights depend on the agreement made between both carriers but basically follow the rules of the operating carrier. Some operating carriers may not provide services such as complimentary advance seat request, paid seats preferred, bassinet, mileage upgrade, special meals, skypass benefit and web/mobile/kiosk check-in.
- According to the rules of the operating carrier, passengers under the age of 15 without an adult guardian may be restricted from boarding the flight. Please be sure to check with the airline service center.

Not Allowed to Bring / Restricted

- The carriage of hazardous materials aboard aircraft in your luggage or on your person is forbidden. (a violation for the flights from/to U.S.A can results in five years' imprisonment and penalties of \$250,000.00 or more by federal law). Hazardous materials include explosives, compressed gases, flammable liquids and solids, oxidizers, poisons, corrosives and radioactive materials. (Example: Paints, lighter fluid, fireworks, tear gases, oxygen bottles, and radio-pharmaceuticals.) There are special exceptions for small quantities of medicinal and toilet articles carried in your luggage and certain smoking materials carried on your person. For further information, contact the airline representatives.
- Fragile or perishable items, cash, jewelry, securities or other valuable samples or business documents, personal medicines or electronic goods(laptop computers, cameras, mobile phones, MP3 players , etc.) cannot be transported as checked baggage Please carry these items with you at all times. **If the items above should be transported as checked baggage, please contact our staff.** Please refer to Korean Air's Conditions of Carriage regarding all the baggage-related matters including limitations of liability.

Service Center

- Korea : 1588-2001 / 02-2656-2001
- Japan : (Toll-free) 0088-21-2001, (For cellular phone and certain IP phone) 06-6264-3311

- China : 40065-88888, (For Roaming phone)+86-532-8378-7024
- USA & Canada : (Toll-free) 1-800-438-5000, (Text Telephone) 1-888-898-5525
- Europe : Toll-free numbers by each European country, please refer to [Contact KAL](#)
- Please refer to [Contact KAL](#) for contact numbers from other regions.
- The extent of service may be limited depending on the hours of operations of Regional Offices and Service Centers.
- Korean Air assumes the cost of the phone call made to Korean Air using the Toll-free phone numbers.
- However, calls maybe restricted or charged depending on the policy (such as roaming service and etc.) of the telephone service provider and hotel conditions. Therefore, we recommend that you check the connecting telephone service provider's policy before use.
- Phone numbers may be changed without prior notice. Please visit Korean Air website.

Legal Notice

1. Carriage of passenger and baggage hereunder is subject to Koreanair's Conditions of Carriage for Domestic Passenger and Baggage and related regulations.
2. Ticket cannot be transferred to the others for use.
3. Carrier may refuse the boarding in case of failing to complete check-in 20 minutes before flight, without any liability except to refund the ticket.
4. When a passenger has found a partial loss of or damage to checked baggage, he or she shall dispatch a notice on such outline in writing or in an electronic document to Carrier immediately after receipt. Provided that if such partial loss or damage is a thing that cannot be found immediately, he or she shall dispatch such notice within seven days from the date of receipt. In case of delay, the complaint must be made at the latest within twenty-one days from the date on which the baggage has been placed at his or her disposal.
5. In the carriage of baggage, the liability of Carrier in the case of destruction, loss, damage or delay shall not exceed the limitation set forth in Korean Commercial Law. However, if passenger has declared in advance a higher value for such baggage and paid an excess value charge, the liability of Carrier shall be limited to such higher declared value, but in no case shall Carrier's liability exceed the actual value of such baggage.
6. For safety reasons, the following items must not be packed in checked or carry-on baggage or taken on board with you.
 - Combustible/Flammable substances such as paint, lighter fluid, etc.
 - Oxygen tanks, butane gas cans, etc.
 - Weapons and/or explosive materials such as firearms, firecrackers, etc.
 - Other items that may pose danger to passengers and/or the aircraft

 Receipt

Passenger		RUGLOSKI/CAROLLOUISE MS	
Ticket No.	1802331208864	Itinerary	BKK-ICN-ORD-ICN-BKK
Approval Date	13MAY2020	Booking Reference	31915712
Fare	USD 755.00	Taxes	USD 67.91
Carrier Imposed Fees	USD 303.60	Service Fees	USD 0.00
Total	USD 1,126.51		
Card Type	VI	Form of Payment	Credit Card
Card No.	*****3359	Expiry Date	** / **
Installment	0 Month(s)	Approval No.	19844C
Merchant Name : Korean Air President : Keehong Woo and 1 other Address : 260, Haneul-gil, Gangseo-gu, Seoul, Korea Business Registration No. : 110-81-14794 web site : http://www.koreanair.com			