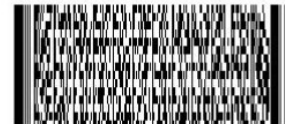




e-Ticket & Itinerary



1257 / 30NOV2019

Passenger Name	Ticket Number	Booking Reference
POPE/JEANLOUISE MS (KE71472531****)	1802329908988	04239311 (KING4R)

Itinerary

From	To	Flight
CNX Chiang Mai(Chiang Mai) 13MAR2020(FRI) 21:10 (Local Time) Terminal No : -	ICN Seoul/Incheon(Incheon) 14MAR2020(SAT) 04:00 (Local Time) Terminal No : 2	KE 492 Operated by KE

Class : X (Economy)
Fare Basis : XLSKY
Aircraft Type : Airbus A330-300

Status : OK (Confirmed)
Baggage : 2 Pieces
Flight Duration : 04H 50M

Seat number :
Validity : 29NOV2019-29NOV2020
SKYPASS Miles : 0

From	To	Flight
ICN Seoul/Incheon(Incheon) 14MAR2020(SAT) 16:00 (Local Time) Terminal No : 2	SEA Seattle(Tacoma) 14MAR2020(SAT) 09:55 (Local Time) Terminal No : -	KE 019 Operated by KE

Korean Air operates in [Terminal 2](#) of Incheon Airport

Class : X (Economy)
Fare Basis : XLSKY
Aircraft Type : Boeing 777-300ER

Status : OK (Confirmed)
Baggage : 2 Pieces
Flight Duration : 09H 55M

Seat number :
Validity : 29NOV2019-29NOV2020
SKYPASS Miles : 0

From	To	Flight
SEA Seattle(Tacoma) 09MAY2020(SAT) 13:10 (Local Time) Terminal No : -	ICN Seoul/Incheon(Incheon) 10MAY2020(SUN) 16:40 (Local Time) Terminal No : 2	KE 020 Operated by KE

Class : X (Economy)
Fare Basis : XLSKY
Aircraft Type : Boeing 777-300ER

Status : OK (Confirmed)
Baggage : 2 Pieces
Flight Duration : 11H 30M

Seat number :
Validity : 29NOV2019-29NOV2020
SKYPASS Miles : 0

From	To	Flight
ICN Seoul/Incheon(Incheon)	CNX Chiang Mai(Chiang Mai)	KE 667 Operated by KE

10MAY2020(SUN) 18:20

(Local Time)

Terminal No : 2

10MAY2020(SUN) 22:05 (Local Time)

Terminal No : -



Korean Air operates in Terminal 2 of Incheon Airport

Class : X (Economy)

Fare Basis : XLSKY

Aircraft Type : Airbus A330-300

Status : OK (Confirmed)

Baggage : 2 Pieces

Flight Duration : 05H 45M

Seat number :

Validity : -29NOV2020

SKYPASS Miles : 0

- Schedules, aircraft type and cabin class (service class) maybe changed without prior notice.
- For discounted or free tickets, mileage may not be provided or mileage accrual may be different depending on the booking class.

 Ticket Fare Information

Fare Calculation CNX KE X/SEL KE SEA0.00KE X/SEL KE CNX0.00NUC0.00END ROE1.000000

Fare Amount	USD 0.00 (Paid Amount USD -.00)	Ticket Issue Date	29NOV2019
Equivalent Fare Amount	-	Ticket Issue Place	05999324
Taxes	USD 103.15	Form of Payment	FFRKE714725316171-M85000*A CC VI*****8910/****
Carrier Imposed Fees	USD 303.60	Companion Ticket No.	-
Service Fees	-	Original Ticket Number	-
Total Amount	USD 406.75 (Paid Amount USD 406.75)	Exchanged Ticket Number	-

* Taxes USD 3.96XA 7.00XY 5.89YC 18.60US 18.60US 5.60AY 1.16E7 1.16E7 0.50G8 0.50G8 23.18TS 17.00BP

▪ The BP Tax includes International PSC(Incheon/Gimpo Airport KRW 17,000, other airports KRW 12,000), Departure Tax(KRW 10,000) and Global Disease Eradication Fund(KRW 1,000).

* Carrier Imposed Fees USD 3.60YQ 300.00YR

 Baggage Information**CNX – SEA****1st Baggage**

Free of Charge(UPTO50LB 23KG AND62LI 158LCM)

2nd Baggage

Free of Charge(UPTO50LB 23KG AND62LI 158LCM)

Inflight Baggage

CNXICN1pc CARRY12KG 26LB UPTO45LI 115LCM
ICNSEA1pc CARRY12KG 26LB UPTO45LI 115LCM

SEA – CNX**1st Baggage**

Free of Charge(UPTO50LB 23KG AND62LI 158LCM)

2nd Baggage

Free of Charge(UPTO50LB 23KG AND62LI 158LCM)

Inflight Baggage

SEAICN1pc CARRY12KG 26LB UPTO45LI 115LCM
ICNCNX1pc CARRY12KG 26LB UPTO45LI 115LCM

* LB = Weight in Pounds, KG = Weight in Kilos, LI = Length in Inches, LCM = Length in Centimeters

▪ Free baggage allowance and excess fee noted above are based on the paid fare and are only provided for your reference. Benefits of additional baggage may be applied during check in based on airline Elite Member status.

International free checked baggage allowance of Korean Air details

Type	Piece(s)	Weight(per each)	Size(length + width + height)
First Class	3	32kg (70lb)	The sum of total dimensions should

Prestige Class	2	32kg (70lb)	be under 158cm/62inch
Economy Class	1	23kg (50lb)	
	2 (* To or From America)	23kg (50lb)	
	2 (* Only To or From Brazil)	32kg (70lb)	

- Infant & Child (International Flight)
 - Child : Same as Adult's Free baggage allowance + one fully foldable stroller + one car seat (or bassinet)
 - Infant : An infant can bring one baggage up to 10kg(22lb) with the sum of three dimensions no more than 115cm(45in) + one fully foldable stroller + one car seat (or bassinet)
- For extra piece / over-weight / over-size, all fees will be charged to each piece of baggage separately.
- Free checked baggage allowance and excess baggage charges for relevant airlines can be checked on airlines' websites.
- **When connecting with other airlines or flying with a code share flight, the provision of other airline may apply in accordance with the applicable standards.**
- Other Airlines (including codeshare flights) may charge baggage handling fee regardless of Free Baggage Allowance. Please be sure to contact the airline in which you will check in and confirm the details.

Ticket Restriction

Ticket's Validity	▪ Chiang Mai - Seoul/Incheon : 29 November 2020 ▪ Seoul/Incheon - Seattle : 29 November 2020 ▪ Seattle - Seoul/Incheon : 29 November 2020 ▪ Seoul/Incheon - Chiang Mai : 29 November 2020
Endorsement to other airlines	▪ Korean Air segments cannot be endorsed to other airlines.
Rebooking	▪ Changes are permitted within ticket validity date. ▪ For any change made on an outbound flight, it will need reissue the tickets.
Reissue	➢ In case of a change in seasonality, class or route, additional miles will be deducted or refunded. ➢ There will be a charge of KRW30,000 for international award tickets. (Based on the request date for a change) And the ticket will be reissued after charges(including fuel surcharges and tax) on the date of change have been recalculated.
Mileage	➢ A no-show penalty may apply. ➢ Both credit mileage and upgrade with mileage are not permitted. ➢ Mileage upgrade is prohibited on certain segments of itineraries. Please confirm with your ticketing agent. ➢ High Seasonality may apply.
No-show Penalty	➢ A no-show penalty will be imposed for no-show passengers who either do not cancel their reservation prior to the scheduled time of departure or passengers who do not board their flight after check-in has been completed. (Reissue and refund charges may apply separately based on our regulation.) ▪ Amount by Region [Long Haul - America /Europe /Middle East /Oceania /Africa] : USD 120 [Medium Haul - Southeast Asia /Southwest Asia /Tashkent] : USD 70 [Short Haul - Korea /Japan /China /Hong Kong /Taipei /Ulaanbaatar /Mladivostok /Irkutsk] : USD 50 ▪ Routes include transfers at Incheon, as well as destinations to and from Korea. ▪ No-Show Penalty will be applied differently based on country of departure. ▪ The below mileage shall be deducted as no-show penalty for the refund of award tickets. (Long haul: 12,000 miles, Medium haul: 7,000 miles, Short haul: 5,000 miles)
Refund	▪ Refund service charge will be collected for bonus award tickets. ▪ Beginning January 21, 2019, if you request full refund on an unused ticket, refund penalty will be applied differently depending on the time you request the refund. (Based on the request date for a refund) [Before Ticket Expiration] 91 days prior to the date of receipt of the refund - Free of charge, Within 90 days - 3,000 miles [After Ticket Expiration] 10,000 miles ▪ If you request partial refund on a used ticket, refund fees for bonus award tickets will be charged Before Ticket Expiration 3,000miles, After Ticket Expiration 10,000miles ▪ Refund should be requested by a registered holder of a ticket (a legal guardian for a minor). For the information of necessary documents for 3rd party's request on refund, please check with the Korean Air Service Center, the Korean Air office, or the travel agency where the ticket was purchased. ➢ Round-the-World Bouns, Skyteam and partner airlines award tickets are nonrefundable once travel has commenced on an Award Ticket. ➢ Unused taxes can be refunded on request unless otherwise restricted by applicable tax

- › regulations.
- › Homepage purchased tickets are refundable on My trips page.

Q&A

Payment method change?

The payment method for a flight ticket cannot be changed after purchase.

Skyteam and partner airlines award ticket?

Skyteam and partner airlines award tickets can be changed, but additional miles will be collected if applicable. Extension of validity is not permitted. (1 year from the date of issuance)

Round-the-world Bonus?

Partial changes in itinerary for Round-the-World Bouns is eligible after using first coupon, however please contact Korean Air service center and re-issuance of your ticket is required.

* Other Restriction

There may be other restriction to this ticket. For further explanation regarding ticket related issues, please check with your ticket issuing agent or Korean Air



Notice

- Please review the attached 'Legal Notice' section.
- Please note that you are required to keep a printed copy of this itinerary & receipt with you throughout your journey, as it is required for check-in and immigration purposes. The name on the passport must match the name of the passenger shown.
- This Itinerary & Receipt is document provided for the sole purpose of confirming the details of information held in the e-Ticket. Any and all alterations, falsifications and/or fabrications of the Itinerary & Receipt can be subject to punishment under the applicable laws and the responsibility of all costs incurred by and damages to Korean Air and affected third parties.
- Carriage and other services provided by the carrier are subject to conditions of carriage, which are hereby incorporated by reference. These conditions may be obtained from the issuing carrier.



Check-In

- **Check-in closing time at most airports is 40 minutes (1 hour in case of departing from North/ and South America, Europe, Middle East, Africa and India) prior to the scheduled departure time.** Therefore, it is recommended for passengers to arrive at the airport at least 2 hours before their departure.
- If you reserve a seat in advance, then please be sure to check in one and a half hours prior to the scheduled departure time (1 hour for passengers flying on First and Prestige Class). You will not be guaranteed a reserved seat if you check in within the one and a half hours period (1 hour for First and Prestige Class).
- The Aviation Security Act of Republic of Korea requires that we check passenger's passport and boarding pass at the boarding gate.
- Passengers are responsible for their travel documents (passport, visa or other entry permits) required for entering countries of final destination or transit. Passengers might be refused to check-in if their travel document are not prepared, and Korean Air will not be liable for any expenses incurred under the Passenger's Conditions of Carriage.



Codeshare Flight

- The fare may differ when purchased through the operating carrier.

- Baggage provision of the operating carrier may apply in accordance with the applicable standards.
- Codeshare Flight check-in must be done at terminal and check-in counter of the operating carrier. Please note that the closing time for check in may vary according to the regulations of the operating carrier, so please check with the carrier for details.
- In Case of KE marketing flight operated by DELTA departing from Brazil, You must be at the gate at least 45minutes before your scheduled departure time for international travel.
- All services provided on codeshare flights depend on the agreement made between both carriers but basically follow the rules of the operating carrier. Some operating carriers may not provide services such as complimentary advance seat request, paid seats preferred, bassinet, mileage upgrade, special meals, skypass benefit and web/mobile/kiosk check-in.
- According to the rules of the operating carrier, passengers under the age of 15 without an adult guardian may be restricted from boarding the flight. Please be sure to check with the airline service center.

Not Allowed to Bring / Restricted

- The carriage of hazardous materials aboard aircraft in your luggage or on your person is forbidden. (a violation for the flights from/to U.S.A can results in five years' imprisonment and penalties of \$250,000.00 or more by federal law). Hazardous materials include explosives, compressed gases, flammable liquids and solids, oxidizers, poisons, corrosives and radioactive materials. (Example: Paints, lighter fluid, fireworks, tear gases, oxygen bottles, and radio-pharmaceuticals.) There are special exceptions for small quantities of medicinal and toilet articles carried in your luggage and certain smoking materials carried on your person. For further information, contact the airline representatives.
- Fragile or perishable items, cash, jewelry, securities or other valuable samples or business documents, personal medicines or electronic goods(laptop computers, cameras, mobile phones, MP3 players , etc.) cannot be transported as checked baggage Please carry these items with you at all times. **If the items above should be transported as checked baggage, please contact our staff.** Please refer to Korean Air's Conditions of Carriage regarding all the baggage-related matters including limitations of liability.

Service Center

- Korea : 1588-2001 / 02-2656-2001
- Japan : (Toll-free) 0088-21-2001, (For cellular phone and certain IP phone) 06-6264-3311
- China : 40065-88888, (For Roaming phone)+86-532-8378-7024
- USA & Canada : (Toll-free) 1-800-438-5000, (Text Telephone) 1-888-898-5525
- Europe : Toll-free numbers by each European country, please refer to [Contact KAL](#)
- Please refer to [Contact KAL](#) for contact numbers from other regions.
- The extent of service may be limited depending on the hours of operations of Regional Offices and Service Centers.
- Korean Air assumes the cost of the phone call made to Korean Air using the Toll-free phone numbers.
- However, calls maybe restricted or charged depending on the policy (such as roaming service and etc.) of the telephone service provider and hotel conditions. Therefore, we recommend that you check the connecting telephone service provider's policy before use.
- Phone numbers may be changed without prior notice. Please visit Korean Air website.

Legal Notice

If the passenger's journey involves an ultimate destination or stop in a country other than the country of departure the Warsaw Convention or the Montreal Convention may be applicable and these Conventions govern and in most cases limits the liability of carriers for death or personal injury and in respect of loss of or damage to baggage. See also notices headed "Advice to International Passengers on Limitation of Liability" and "Notice of Baggage Liability Limitations".

Conditions of Contract

1. As used in this contract "Ticket" means this passenger ticket and baggage check, or this itinerary/ and receipt if applicable, in the case of an electronic ticket, of which these conditions and the notices form part, "carriage" is equivalent to "transportation". "carrier" means all air carriers that carry or undertake to carry the passenger or his baggage hereunder or perform any other service incidental to such air carriage, "electronic ticket" means the Itinerary/ and Receipt issued by or on behalf of Carrier, the Electronic Coupons and, if applicable, a boarding document; "Warsaw Convention" means the Convention for the Unification of Certain Rules Relating to International Carriage by Air signed at Warsaw, 12th October 1929, or that Convention as amended at The Hague, 28th September 1955, whichever may be applicable; "Montreal Convention" means the Convention for the Unification of Certain Rules for International Carriage by Air signed at Montreal, 28 MAY 1999.
- 2. Carriage hereunder is subject to the rules and limitations relating to liability established by the Warsaw Convention or the Montreal Convention unless such carriage is not "international carriage" as defined by that Convention.**
3. To the extent not in conflict with the foregoing carriage and other services performed by each carrier are subject to : (I) provisions contained in this ticket, (II) applicable tariffs, (III) carrier's conditions of carriage and related regulations which are made part hereof (and are available on application at the offices of carrier), except in transportation between a place in the United States or Canada and any place outside thereof to which tariffs in force in those countries apply.
4. Carrier's name may be abbreviated in the ticket, the full name and its abbreviation being set forth in carrier's tariffs, conditions of carriage, regulations or timetables ; carrier's address shall be the airport of departure shown opposite the first abbreviation of carrier's name in the ticket ; the agreed stopping places are those places set forth in this ticket or as shown in carrier's timetables as scheduled stopping places on the passenger's route ; carriage to be performed hereunder by several successive carriers is regarded as a single operation.
5. An air carrier issuing a ticket for carriage over the lines of another air carrier does so only as its agent.
6. Any exclusion or limitation of liability of carrier shall apply to and be for the benefit of agents, servant and representatives of carrier and any person whose aircraft is used by carrier for carriage and its agents, servants and representatives.
7. Checked baggage will be delivered to bearer of the baggage check. In case of damage to baggage moving in international transportation, complaint must be made in writing to carrier forthwith after discovery of damage and, at the latest, within 7 days from receipt ; in case of delay, complaint must be made within 21 days from date the baggage was delivered. See tariffs or conditions of carriage regarding non-international transportation.
8. This ticket is good for carriage for one year from date of issue, except as otherwise provided in this ticket, in carrier's tariffs, conditions of carriage, or related regulations. The fare for carriage hereunder is subject to change prior to commencement of carriage. Carrier may refuse transportation if the applicable fare has not been paid.
9. Carrier undertakes to use its best efforts to carry the passenger and baggage with reasonable dispatch. Times shown in timetables or elsewhere are not guaranteed and form no part of this contract. Carrier may without notice substitute alternate carriers or aircraft, and may alter or omit stopping places shown on the ticket in case of necessity. Schedules are subject to change without notice. Carrier assumes no responsibility for making connections.
10. Passenger shall comply with Government travel requirements, present exit, entry and other required documents and arrive at airport by time fixed by carrier or, if no time is fixed, early enough to complete departure procedures.
11. No agent, servant or representative of carrier has authority to alter, modify or waive any provision of this contract.

Notice of Baggage Liability Limitations

Liability for loss, delay or damage to baggage is limited as follows unless a higher value is declared in advance and additional charges are paid. For many international journeys, the Montreal Convention may apply with liability limits of 1,131 SDRs per passenger for both checked and unchecked baggage. In some cases, where the Warsaw Convention applies to your journey, the applicable liability limit is approximately US\$9.07 per pound (US\$20.00 per kilo) for checked baggage and US\$400 per passenger for unchecked baggage. For travel wholly between U.S. points, Federal Rules require any limit on an airline's baggage liability to be at least US\$3,500 per passenger. Excess valuation may be declared on certain types of articles. Carriers assume no liability for fragile, perishable or valuable articles. However, this limitation on liability for valuable articles does not apply to flights to or from the United States. Further information may be obtained from the relevant carrier.

Advice to International Passengers on Limitation of Liability

Passengers embarking upon a journey involving an ultimate destination or a stop in a country other than the country of departure are advised that the provisions of an international treaty (the Warsaw Convention, the 1999 Montreal Convention, or other treaty), as well as a carrier's own contract of carriage or tariff provisions, may be applicable to their entire journey, including any portion entirely within the countries of departure and destination. The applicable treaty governs and may limit the liability of carriers to passengers for death or personal injury, destruction or loss of, or damage to, baggage, and for delay of passengers and baggage. Additional protection can usually be obtained by purchasing insurance from a private company. Such insurance is not affected by any limitation of the carrier's liability under an international treaty. For further information please consult your airline or insurance company representative.

Special Notices of Liability for Liability for Passengers on Korean Air Lines CO., LTD

With respect to international carriage performed by Korean Air, the applicable limit of liability for passenger's death, wounding or other bodily injury under the Warsaw Convention has been waived in accordance with the Conditions of Carriage of Korean Air. However, Korean Air reserves the right to assert a defense under Article 20 (1) of the Convention for claims in excess of SDR 113,100. In accordance with EU Council Regulation 889/2002, Korean Air will make advance payment in case of passenger's death, wounding or other bodily injury occurred in the carriage to/from EU nations.

Overbooking of Flights

In order to minimize the effect of "no show" and to permit seats to be used by passengers who otherwise would not be able to travel on a chosen flight, carriers may overbook flights. Whilst carriers make every effort to provide seats for which confirmed reservations exist, seat availability is not absolutely guaranteed.

Denied Boarding By Overbooking

(This notice does not apply to tickets sold in the United States for transportation originating in the United States.) In those countries where Denied Boarding Compensation regulations are in force, carriers operate compensation plans for passengers with confirmed reservations who are denied boarding because of non-availability of seats caused by overbooking. Details of these plans are available at the airlines' offices.

Notice of Government Imposed Taxes, Fees and Charges

The price of this ticket may include taxes, fees and charges which are imposed on air transportation by government authorities. These taxes, fees and charges, which may represent a significant portion of the cost of air travel, are either included in the fare, or shown separately in the "Tax/ and Fee/ and charge" box(es) of this ticket. You may also be required to pay taxes, fees and charges not already collected.

Booking Class

Booking classes are assigned according to the fare paid when purchasing a ticket. The booking class on the ticket must be the same as the booking class in the PNR(Passenger Name Record). If the booking classes are different, the passenger holding such a ticket may be denied boarding or subject to pay additional charge(s).

Reservation Cancellations - No Show

If travel plans change, please contact our office and our agents will reschedule flights. A no-show without prior notice may result in the cancellation of the onward or return flight reservation.

Coupon Sequence

Flight coupons, or in the case of an electronic ticket, an electronic coupon, only must be used in sequence from the place of departure as shown on the ticket. The ticket will not be honored and will lose its validity or be refunded if all the coupons are not used in the sequence provided in the ticket.

 Receipt

Passenger	POPE/JEANLOUISE MS		
Ticket No.	1802329908988	Itinerary	CNX-ICN-SEA-ICN-CNX
Approval Date	29NOV2019	Booking Reference	04239311
Fare	USD 0.00	Taxes	USD 103.15
Carrier Imposed Fees	USD 303.60	Service Fees	USD 0.00
Total	USD 406.75		
Card Type	VI	Form of Payment	Credit Card
Card No.	*****8910	Expiry Date	** / **
Installment	0 Month(s)	Approval No.	09032D
Merchant Name : Korean Air President : Keehong Woo and 1 other Address : 260, Haneul-gil, Gangseo-gu, Seoul, Korea Business Registration No. : 110-81-14794 web site : http://www.koreanair.com			