



1155 / 21APR2020

Passenger Name Ticket Number Booking Reference

SUWANTHADA/PHOTSAWATMR 1802331063349 78825588 (QL3WMC)

₹ Itinerary

From To Flight

TPA

Tampa(Tampa)

10AUG2020(MON) 08:30

Local Time)

Terminal No : -

ATL

Atlanta(Hartsfield-Jackson)

10AUG2020(MON) 10:07 (Local Time)

Terminal No: S

KE7040

Operated by DL2924
DELTA AIRLINES

Operated by DELTA AIRLINES doing business as DELTA AIRLINES. Please use the terminal and check-in counter at DELTA AIRLINES. For mobile/web check-in, please find information through operating flight's homepage. Please note that the closing time for check in may vary according to the regulations of the operating carrier, so please check with the carrier for details.

Class: Q (Economy) Status: OK (Confirmed) Seat number:

Fare Basis: QLX47SYK Baggage: 2 Pieces Validity: 10AUG2020-10AUG2020

Aircraft Type: - Flight Duration: 01H 37M SKYPASS Miles: 286

From To Flight

ATL

Atlanta(Hartsfield-Jackson)

10AUG2020(MON) 12:30

(Local Time)

Terminal No: I

(Maynard H. Jackson Jr. International)

ICN

Seoul/Incheon(Incheon)

}

11AUG2020(TUE) 16:20 (Local Time)

Terminal No: 2

KE 036

Operated by KE

KSREAN AIR 🛞

Class: Q (Economy) Status: OK (Confirmed) Seat number:

Fare Basis: QLX47SYK Baggage: 2 Pieces Validity: 10AUG2020-10AUG2020

Aircraft Type: Boeing 747-81 Flight Duration: 14H 50M SKYPASS Miles: 4,992

From To Flight

ICN

Seoul/Incheon(Incheon)

11AUG2020(TUE) 18:05 (Local Time)

Terminal No: 2

BKK

Bangkok(Suvarnabhumi)

11AUG2020(TUE) 21:45 (Local Time)

Terminal No: -

KE 651

Operated by KE

KOREAN AIR 🛞

Korean Air operates in Terminal 2 of Incheon Airport

Class : Q (Economy) Status : OK (Confi

Status : OK (Confirmed) Seat number :

Fare Basis : QLX47SYK Baggage : 2 Pieces Validity : 11AUG2020-11AUG2020

Aircraft Type : Boeing 777-300ER Flight Duration : 05H 40M SKYPASS Miles : 1,600

Schedules, aircraft type and cabin class (service class) maybe changed without prior notice.

• For discounted or free tickets, mileage may not be provided or mileage accrual may be different depending on the booking class.



Fare Calculation

S-10AUG20BKK KE X/SEL KE X/BOS KE TPA426.33KE X/NYC KE X/SEL KE BKK426.33NUC852.66END ROE30.8211

Fare Amount	THB 26,280 (Paid Amount EUR 0.00)	Ticket Issue Date 17APR2020	
Equivalent Fare Amount	EUR 788.00	Ticket Issue Place 35390843	
Taxes	THB 0.00	Form of Payment	
Carrier Imposed Fees	THB 0.00	Companion Ticket No.	
Service Fees	-	Original Ticket Number 1803490416545 ROM02OCT1938204025	
Total Amount	THB 0 (THB 0.00)	Exchanged Ticket Number 1802331063212/123/E	

^{*} Taxes Paid EUR 2.10E7 0.90G8 20.99TS 15.28BP 10.26AY 34.08US 3.63XA 6.42XY 5.40YC 4.13XF

- The BP Tax includes International PSC(Incheon/Gimpo Airport KRW 17,000, other airports KRW 12,000), Departure Tax(KRW 10,000) and Global Disease Eradication Fund(KRW 1,000).
- * Carrier Imposed Fees Paid EUR 4.98YQ 274.82YR

Baggage Information

Korean Air Carry-on Baggage Allowance

Seating Class	Pieces	Total Weight	Size (width + depth +heights)
Prestige	2	18kg/40lb	Dimensions with Total sum of less than 115cm(45in)
Economy	1 + One Additional carry-on item(*)	10kg/22lb (*)	

Additional carry-on item: Laptop, briefcase, handbag, etc. of small personal belongs

⁻ Code share partners may have different policies of carry-on baggage according to Operating Carriers.

Ticket Restriction

Ticket's Validity

- Tampa Atlanta: 10 August 2020
- Atlanta Seoul/Incheon: 10 August 2020
- Seoul/Incheon Bangkok : 11 August 2020
- > In case of entire unused ticket, The passenger should exchange it and use the first flight coupon within 1 year from the first ticket issuance date. (Only If change rule is permitted)

Endorsement to other airlines

Segments are not endorsable to other airlines.

Rebooking

 Additional charge can occur due to Fare type/Validity/Booking Class/Boarding Date/Flight Number and so on.

Reissue

Service charge will be applied for reissue. (Service charge USD120)

Mileage

Accrual Rate Per Class on Korean Air Flights
P: 200%, F 165%, J 135%, C/D/I/R 125%, Z 100%, Y/W/B/M/S/H/E/K/L/U 100%, G 80%, Q/N/T 70%,
No Accrual A/O/X/50% or more discounted tickets (A: Award tickets and discounted ticket using special fare conditions)

No-show Penalty

A no-show penalty will be imposed for no-show passengers who either do not cancel their reservation prior to the scheduled time of departure or passengers who do not board their flight after check-in has been completed. (Reissue and refund charges may apply separately based on our regulation.)

Amount by Region

[Long Haul - America /Europe /Middle East /Oceania /Africa] : **USD 120**[Medium Haul - Southeast Asia /Southwest Asia /Tashkent] : **USD 70**[Short Haul - Korea /Japan /China /Hong Kong /Taipei /Ulaanbaatar /Vladivostok /Irkutsk] : **USD 50**

- Routes include transfers at Incheon, as well as destinations to and from Korea.
- USD 200 will be charged additionally to a passenger who cancels boarding after entering the departure area.
- The amount of penalty may be different based on the country of departure.

Refund

- Refund penalty will be applied. (Penalty USD200)
- Refund service charge will be collected separately even if the refund penalty is not applicable. Refund service charge may differ depending on the ticket payment currency. Refund Service Charge: KRW 30,000 / JPY 2,500 / CAD 35 / EUR 30 / IDR 430,000 / Other Currency USD 30
 - * However, if a refund is received before 91 days of the first departure date of all unused tickets issued from Korea the above Refund service charge will be waived. (Excluding Bonus tickets and Group tickets)
- Refund request must be made within 30 days from the expiration date of the ticket validity.
- > Reissued ticket may be liable for a penalty stated on itself or on the original ticket.
- Refund should be requested by a registered holder of a ticket (a legal guardian for a minor). For the information of necessary documents for 3rd party's request on refund, please check with the Korean Air Service Center, the Korean Air office, or the travel agency where the ticket was purchased.
- > Unused taxes can be refunded on request unless otherwise restricted by applicable tax regulations.
- > Homepage purchased tickets are refundable on My trips page.

Q&A

Rebooking?

Date change or flight number change under the same conditions (fare, validity, booking class).

Payment method change?

The payment method for a flight ticket cannot be changed after purchase.

Refund for upgrade award?

Beginning January 21.2019. refund penalty will be applied differently depending on the time you request the refund. (Based on the request date for a refund)
[91 days or more prior to departure] free of charge
[Within 90days before departure] 3,000miles
[After ticket Expiration] 10,000miles

Reissue?

Rebooking causing difference in fare and other changes such as airline/itinerary/stopover/surcharge condition according to date of departure, flight/booking class/extension of validity, etc.

Expense of ticket changes?

Ticket changes are subject to the terms and conditions of the ticket fare. For any change made on an outbound flight (any change including date change, etc.), the ticket will be reissued after the exact fare/ and charges (including fuel surcharges) on the date of change have been calculated. Therefore, the difference between the original payment and the changed fare/ and charges as well as reissue charges may need to be paid additionally. When changing a reservation, fares can vary according to the changes in flight number, boarding date, etc. Payment for fare amount difference and reissue charge will be imposed in order to reissue the flight ticket. The reissue charge is non-refundable and can be imposed per bound. If the fare regulation does not permit reissuance, you will need to purchase a new ticket after getting a refund for the original ticket (penalties or service charges may apply). Reissuance to some special fare is not permitted.

Other Restriction
SKCHG.INVOL EXTN TO 31AUG20 DUE TO COVID-19 ENTRY RESTN TO THAILAND.ORCTFRWSTA/ASW.
There may be other restriction to this ticket. For further explanation regarding ticket related issues, please check with your ticket issuing agent or Korean Air



- Please review the attached 'Legal Notice' section.
- Please note that you are required to keep a printed copy of this itinerary & receipt with you throughout your journey, as it is required for check-in and immigration purposes. The name on the passport must match the name of the passenger shown.
- This Itinerary & Receipt is document provided for the sole purpose of confirming the details of information held in the e-Ticket. Any and all alterations, falsifications and/or fabrications of the Itinerary & Receipt can be subject to punishment under the applicable laws and the responsibility of all costs incurred by and damages to Korean Air and affected third parties.
- Carriage and other services provided by the carrier are subject to conditions of carriage, which are hereby incorporated by reference. These conditions may be obtained from the issuing carrier.



Check-in closing time at most airports is 40 minutes (1 hour in case of departing from North/ and South America, Europe, Middle East, Africa and India) prior to the scheduled departure time. Therefore, it is recommended for passengers to arrive at the airport at least 2 hours before their departure.

- If you reserve a seat in advance, then please be sure to check in one and a half hours prior to the scheduled departure time (1 hour for passengers flying on First and Prestige Class). You will not be guaranteed a reserved seat if you check in within the one and a half hours period (1 hour for First and Prestige Class).
- The Aviation Security Act of Republic of Korea requires that we check passenger's passport and boarding pass at the boarding gate.
- Passengers are responsible for their travel documents (passport, visa or other entry permits) required for entering countries of final destination or transit. Passengers might be refused to check-in if their travel document are not prepared, and Korean Air will not be liable for any expenses incurred under the Passenger's Conditions of Carriage.

Codeshare Flight

- The fare may differ when purchased through the operating carrier.
- Baggage provision of the operating carrier may apply in accordance with the applicable standards.
- Codeshare Flight check-in must be done at terminal and check-in counter of the operating carrier. Please note that the closing time for check in may vary according to the regulations of the operating carrier, so please check with the carrier for details.
- In Case of KE marketing flight operated by DELTA departing from Brazil, You must be at the gate at least 45minutes before your scheduled departure time for international travel.
- All services provided on codeshare flights depend on the agreement made between both carriers but basically follow the rules of the operating carrier. Some operating carriers may not provide services such as complimentary advance seat request, paid seats preferred, bassinet, mileage upgrade, special meals, skypass benefit and web/mobile/kiosk check-in.
- According to the rules of the operating carrier, passengers under the age of 15 without an adult guardian may be restricted from boarding the flight. Please be sure to check with the airline service center.

Not Allowed to Bring / Restricted

- The carriage of hazardous materials aboard aircraft in your luggage or on your person is forbidden. (a violation for the flights from/to U.S.A can results in five years' imprisonment and penalties of \$250,000.00 or more by federal law). Hazardous materials include explosives, compressed gases, flammable liquids and solids, oxidizers, poisons, corrosives and radioactive materials.
 (Example: Paints, lighter fluid, fireworks, tear gases, oxygen bottles, and radio-pharmaceuticals.) There are special exceptions for small quantities of medicinal and toilet articles carried in your luggage and certain smoking materials carried on your person. For further information, contact the airline representatives.
- Fragile or perishable items, cash, jewelry, securities or other valuable samples or business documents, personal medicines or electronic goods(laptop computers, cameras, mobile phones, MP3 players, etc.) cannot be transported as checked baggage Please carry these items with you at all times. If the items above should be transported as checked baggage, please contact our staff. Please refer to Korean Air's Conditions of Carriage regarding all the baggage-related matters including limitations of liability.

Service Center

- Korea: 1588-2001 / 02-2656-2001
- Japan: (Toll-free) 0088-21-2001, (For cellular phone and certain IP phone) 06-6264-3311
- China: 40065-88888, (For Roaming phone)+86-532-8378-7024
- USA & Canada: (Toll-free) 1-800-438-5000, (Text Telephone) 1-888-898-5525
- Europe : Toll-free numbers by each European country, please refer to Contact KAL
- Please refer to <u>Contact KAL</u> for contact numbers from other regions.
- The extent of service may be limited depending on the hours of operations of Regional Offices and Service Centers.
- Korean Air assumes the cost of the phone call made to Korean Air using the Toll-free phone numbers.
- However, calls maybe restricted or charged depending on the policy (such as roaming service and etc.) of the telephone service

- provider and hotel conditions. Therefore, we recommend that you check the connecting telephone service provider's policy before use.
- Phone numbers may be changed without prior notice. Please visit Korean Air website.

Legal Notice

- 1. Carriage of passenger and baggage hereunder is subject to Koreanair's Conditions of Carriage for Domestic Passenger and Baggage and related regulations.
- 2. Ticket cannot be transferred to the others for use.
- 3. Carrier may refuse the boarding in case of failing to complete check-in 20 minutes before flight, without any liability except to refund the ticket
- 4. When a passenger has found a partial loss of or damage to checked baggage, he or she shall dispatch a notice on such outline in writing or in an electronic document to Carrier immediately after receipt. Provided that if such partial loss or damage is a thing that cannot be found immediately, he or she shall dispatch such notice within seven days from the date of receipt. In case of delay, the complaint must be made at the latest within twenty-one days from the date on which the baggage has been placed at his or her disposal.
- 5. In the carriage of baggage, the liability of Carrier in the case of destruction, loss, damage or delay shall not exceed the limitation set forth in Korean Commercial Law. However, if passenger has declared in advance a higher value for such baggage and paid an excess value charge, the liability of Carrier shall be limited to such higher declared value, but in no case shall Carrier's liability exceed the actual value of such baggage.
- 6. For safety reasons, the following items must not be packed in checked or carry-on baggage or taken on board with you.
 - Combustible/Flammable substances such as paint, lighter fluid, etc.
 - Oxygen tanks, butane gas cans, etc.
 - Weapons and/or explosive materials such as firearms, firecrackers, etc.
 - Other items that may pose danger to passengers and/or the aircraft